UWSCOLLEGE INTERNATIONAL STUDENTS
DISCOUNTED TRAVEL TICKETS - 2013

What are the Travel Discounts?
The NSW Government has announced public transport fare discounts for international students, providing better access to safe and affordable public transport options.

From Thursday 14 February 2013, the following periodical tickets will be available to international students at discounted rates:

<table>
<thead>
<tr>
<th>Travel Pass*</th>
<th>Retail price</th>
<th>Discount price</th>
<th>Discount</th>
</tr>
</thead>
<tbody>
<tr>
<td>MyMulti3 (365 Day)</td>
<td>$2,311</td>
<td>$1,500</td>
<td>35%</td>
</tr>
<tr>
<td>MyMulti2 (365 Day)</td>
<td>$1,929</td>
<td>$1,475</td>
<td>24%</td>
</tr>
<tr>
<td>MyMulti3 (90 Day)</td>
<td>$638</td>
<td>$425</td>
<td>33%</td>
</tr>
<tr>
<td>MyMulti2 (90 Day)</td>
<td>$533</td>
<td>$400</td>
<td>25%</td>
</tr>
</tbody>
</table>

*There is no discount on MyMulti1. CountryLink services are not included in the discount.

Where and how can I access the Discounted Tickets?
Discounted MyMulti2 and MyMulti3 tickets will be available to international students through Connect Central Stores on each of the campuses.

Tickets will need to be pre-ordered and will be available for collection 2-4 working days after ordering.

Students will need to show their Student ID card when ordering and collecting tickets. International students using these discounted ticket products will not be required to apply for or carry a NSW Tertiary Student Concession Card while using Sydney Ferries, CityRail, bus or light rail services.

For further information please see the FAQs or refer students to www.131500.com.au/tickets/fares/myzone
FREQUENTLY ASKED QUESTIONS

• When will the discount begin?
The discounts will be available from early 2013.

• What led the government to extend this discount to international students?
The new travel discounts followed a recommendation from the NSW Government’s International Education and Research Taskforce which recently released a report outlining a number of recommendations for government and industry to help make NSW a global leader in international education by 2021.

• What is the benefit to NSW?
The travel discounts will increase NSW’s attractiveness as a location for further education and provide better access to safe and affordable public transport for overseas students.

• On which forms of transport and ticketing will the discount apply?
The discount will apply to 90 day and 365 day MyMulti2 and MyMulti 3 passes. MyMulti passes offer unlimited travel on buses, Sydney Ferries and light rail in Greater Sydney, the Hunter and the Illawarra, as well as unlimited travel on some train services. More information about where you can use MyMulti tickets is available at www.131500.com.au/tickets/fares/myzone.

• Why are CountryLink train services not included in the discount?
International students already have access to a 15 per cent discount on CountryLink services and if they hold an International Student Identity Card (ISIC) or an International Identity Card (Student), they are entitled to a half-price adult fare.

• Where can students buy discounted MyMulti tickets?
Discounted MyMulti tickets will be available from Connect Central on the UWS campuses including Nirimba.

• Is discounted travel limited to getting to and from a student’s place of study?
No, the savings apply to all travel on eligible forms of transport. This makes the tickets great value for international students who use public transport regularly, especially students who don’t own a car.

• What ticket is right for me?
Customers who use public transport frequently and use CityRail trains to travel to or from outer-metropolitan may wish to purchase a MyMulti 3 pass, which is valid for unlimited travel on buses, Sydney Ferries, CityRail and light rail in Greater Sydney, the Hunter and the Illawarra. A MyMulti 3 can be used for your daily travel, as well as trips to Newcastle, Wollongong, the Blue Mountains or the Central Coast, offering great value for money and allowing you to use a single ticket for all your travel on public transport in Sydney.

Customers can also choose a MyMulti 2 pass, which is valid for unlimited travel on buses, Sydney Ferries and light rail in Greater Sydney, the Hunter and the Illawarra. MyMulti 2 passes are also valid on many CityRail services, but are not valid on some services further away from the Sydney CBD. More information about where you can use a MyMulti 2 pass is available at www.131500.com.au/tickets/fares/myzone.
• I am an international student. Can I still use other public transport tickets?
Yes, all international students are free to continue to travel on adult MyBus, MyTrain and MyFerry tickets, as well as other MyMulti tickets, such as adult weekly MyMulti tickets.

• I am a domestic student. Can I purchase discounted MyMulti tickets?
The new travel discounts for international students are a direct response to a recommendation from the NSW Government’s International Education and Research Taskforce which has released its final report outlining a number of recommendations for Government and Industry to help position NSW as a global leader in international education by 2021.

They will give full fee paying, international students – who are not eligible for half fare concessions – access to discounts of up to 35 per cent on the price of full fare MyMulti passes.

Half fare concessions are already available to eligible domestic students on most MyZone products, including weekly MyMulti tickets, periodical MyTrain tickets and TravelTen tickets for bus and ferry.

• What date is the ticket valid from?
Customers can nominate the start date of the ticket/s at the time of order; otherwise the start date will be allocated at the time of collection/issue. The tickets are not open dated and validity will commence from a nominated start date when issued.

• Can I obtain a refund for my ticket?
All International Student tickets will be subject to the standard fees, rules and conditions that apply to standard tickets and as such any refund/replacement decision lies with Transport NSW. A Refund/Replacement form will be available on the Transport NSW website. To obtain a refund, both the completed application form and ticket must be sent in to ticketing services. There is no refund on a lost/stolen or mislaid ticket.

• What if my ticket is lost or stolen?
If a ticket is lost/stolen mislaid or damaged a replacement ticket may be applied for and the appropriate fees paid.

Fees - $25.00 for lost/stolen/mislaid. Damaged ticket = Free.