This fact sheet briefly describes setup and use of Vodafone’s Mobile Broadband USB Stick on a Windows based PC. Detailed instructions are provided in the Vodafone USB stick box.

ITS recommends that you setup and test your Vodafone USB stick before travelling.

1. Insert the Vodafone SIM into the USB stick (disregard if the SIM is already in place).

2. Insert USB stick into one of your computer’s USB slots.

3. Software setup should start automatically. If not, double click your My Computer icon (the desktop icon that looks like a computer). Find and open the Vodafone device from the list of available drives (may show as a CD), then find and double click `setup_vmc_lite.exe`.

4. Follow the on-screen instructions.

5. Ensure that Vodafone Australia is selected, and click Next.

6. Check the box I accept the terms in the licence agreement, and click Finish.

7. Once setup finishes, the Vodafone Mobile Connect screen opens and, provided you have sufficient coverage, you will have Internet access available. You should notice two new icons on your desktop – Vodafone Mobile Connect and Vodafone SMS.

8. Whenever you want Internet access, insert the USB stick into your computer and click the Vodafone Mobile Connect icon.

9. Once the Vodafone mobile network is found, the Connect button in the Mobile Connections panel is enabled. Click Connect to connect to the Internet.

10. The Connect button changes to Disconnect and a green Connected indicator appears below the button.
11. Clicking the **Disconnect** button closes the connection, and the button text reverts to **Connect**.

12. The USB stick can be removed after disconnecting. Don’t forget to safely remove the USB stick by clicking the system tray icon ![Safety Remove Icon](https://www.uws.edu.au/itservicedesk) and choosing the device to remove.

**Basic Troubleshooting**

If you are unable to connect:

- You may need to reboot your computer after installation.
- Confirm your USB stick is properly connected – you may find that a USB cable between the USB stick and your computer gives a better connection.
- Check your signal strength (refer to USB stick manual for more information).
- Check the mobile network type LED on the USB stick – solid blue is best (refer to USB stick manual for more information).

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<tr>
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