Troubleshooting:
Reinstall TRIM Icons in Outlook

Occasionally the TRIM icons in Microsoft Outlook will disappear. This procedure will guide you through the process of reinstalling the icons.

Procedure for Office 2007/Vista.

Open Outlook
Select: Tools > Trust Centre
On the top left select: **Add-ins**

At the bottom of the window set: **Manage:** to COM Add-ins

Click: **Go…**

Tick: **TRIMInOutlook.Connect**

Click: **OK**

If the TRIM icons have not returned after closing the dialog boxes, repeat the above steps then continue with the following instructions.
Highlight: TRIMInOutlook.Connect

Click: Remove

Click: Add...

Select your PC's address: UWS00 etc

Select: VISTA_OS (C:)

Click: Open
Select: Program Files

Click: Open

Select: TRIM Context

Click: Open
Locate and highlight: **TSJOutlk.dll**

Click: **OK**

Tick: **TRIMInOutlook.Connect**

Click: **OK**

You should now see the TRIM privacy statement.

Click: **OK**

The TRIM icons will now be back in Outlook.