UNIVERSITY-COMMUNITY ENGAGEMENT SOFTWARE

Monitoring a university’s engagement with the community is becoming more and more important in the current regulatory environment. Researchers at UWS have developed new software that allows for the monitoring and management of these interactions.

University-community engagement has been gaining attention in response to the rapid changes in the current policy context of Australian higher education. This includes an increased focus on knowledge exchange partnerships that create opportunities for engaged research and learning activities that meet important community needs.

Universities making a commitment to community engagement must be able to record and track their activities and partnerships, gather information on their design and purpose, and gather evidence of outcomes and impacts.

This package provides a single system to capture data and monitor engagement on a university-wide platform. Clear definition of activities relating to engagement result in clear interpretation of results and data from multiple users. Measuring and reporting on engagement activity becomes a manageable and simple task. The design of the system reinforces best practices in engagement.

Tracking and Improving Community Engagement (TICE) is an online instrument to enable the recording and analysis of university-community partnership activities.

TICE is designed to hold both descriptive and impact/outcome data which can be analysed and organised into a wide variety of reports for internal and external purposes including development of case studies, monitoring of activity by topic or geography, and capturing evidence of impact for the purpose of program improvement.

**Status:** Copyrighted software  
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