MATES@UWS

Starting out at university can be a daunting experience. Having the support of students who have been there before you can help to make settling in easier.

MATES@UWS is about providing first year students with the opportunity to be connected with students who are in later years of study. This helps students make social networks and acquire knowledge and skills to help settle into life at university.

www.uws.edu.au/mates

UWS Living local

Want to live closer to campus?

Finding affordable and appropriate accommodation can make all the difference to your university experience.

UWS Living Local provides students with a means of searching for accommodation local to UWS campuses. At UWS Living Local you will find listings for a range of accommodation options from rooms to rent in share houses to vacant properties.

www.uws.edu/livinglocal
The UWS Student Welfare Service provides advice, support and assistance to students on a range of issues.

Welfare Officers are professionally trained to assist students deal with problems that may arise during their time at UWS and to provide practical assistance where necessary.

**Academic advocacy, advice and support**

Welfare Officers can assist students with the following:
- understanding UWS policies, processes and forms
- Special Consideration applications, Review of Grade applications and withdrawal without academic penalty
- support at academic and non-academic misconduct hearings
- appeals against exclusions and conditional enrolment

**Financial Support and Advice**

The UWS Student Welfare Service provides a range of practical support to students who are experiencing financial hardship.

**Textbook vouchers**

Textbook vouchers can be used at the uwsconnect bookshop on campus. They are available at the beginning of Autumn and Spring Sessions.

**Emergency financial assistance**

To assist with the cost of education related and everyday living expenses, including interest free loans and grants.

**Emergency food cards**

Woolworths food cards for students in immediate financial distress. These are distributed as a one off and on a case by case basis.

**Tax help**

To assist students in completing their tax return online via the ATO's e-tax system.

**Financial information and resources**

Including tips on how to create a budget and referrals to financial counselling services.

**Other issues**

Sometimes you might need to seek information or assistance regarding other matters. Welfare Officers can provide information and advice regarding:

- Centrelink
- accommodation
- sexual health matters

**Referral to other services**

Sometimes you might need to seek assistance from other services. Welfare Officers can help you with information and advice about the right services to talk to.

The Student Welfare Service is a free and confidential service.